

We offer you more than Hosted Exchange for a truly unified communications suite. Our solution helps you manage expenses while staying on top of the latest technology, and all within our secure, redundant environment.

OUR COLLABORATION SUITE ALLOWS YOU TO:

- Boost productivity
- Enhance reliability
- Reduce capital costs
- Provide complete integration
- Improve communication
- Focus IT resources

ENHANCED SECURITY

Our state of the art data centers were designed specifically to comply with credit unions' strict security requirements. The following security add-ons are also available based upon your needs:

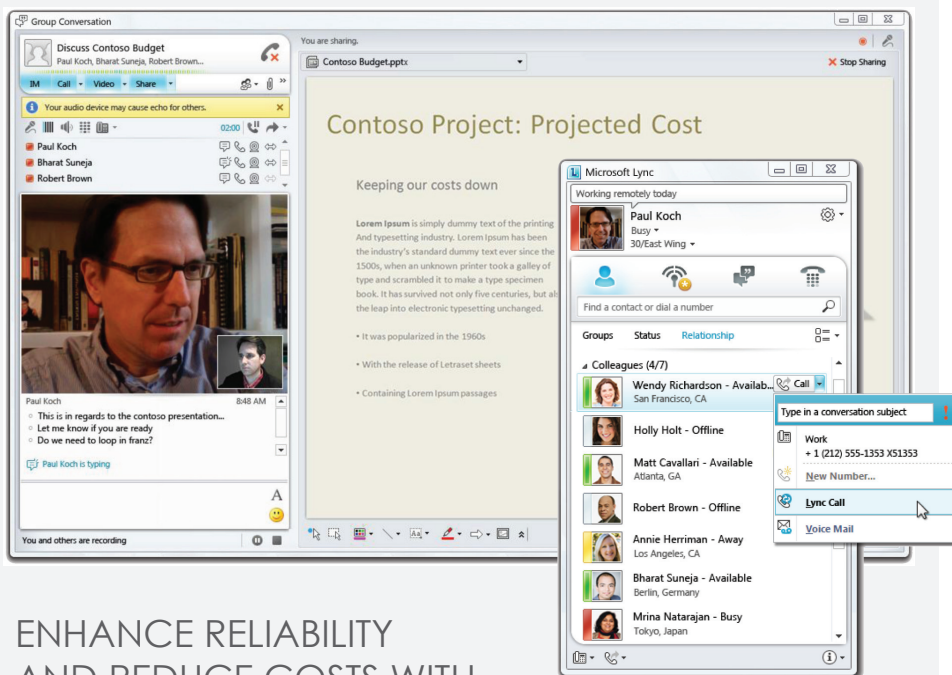
- RSA Authentication
- Email Encryption
- Email Journaling
- E-Discover Services
- Data Loss Protection

SALES

info@ongoingoperations.com
877.552.7892, Option 1

INSTANT MESSAGE, VIDEO CONFERENCE, CHECK AVAILABILITY AND MORE TO BOOST PRODUCTIVITY

Microsoft® Lync® is an enterprise-ready unified communications platform. With Lync, users can keep track of their contacts' availability; send an IM; start or join an audio, video, or web conference; or make a phone call—all through a consistent, familiar interface. Lync is built to fully integrate with Microsoft Office.



ENHANCE RELIABILITY AND REDUCE COSTS WITH HOSTED EXCHANGE



Email is one of the most critical business applications. We will work with you to customize your solution to provide migration services (custom to your needs), a management portal to easily add and remove users and phone synchronization for iPhone®, BlackBerry®, Droid™ and Windows® Mobile.

HIGH QUALITY SUPPORT

A team of US based, highly trained technicians are available 24/7 to provide assistance. All user requests are entered into our comprehensive help desk system for tracking, monitoring, escalation and reporting. For support, call 877-552-7892 or, enter help desk ticket at <https://support.ongoingoperations.com>.

GEOGRAPHICALLY DISPERSED DATA CENTERS

Our Data Centers were designed to include the following standards:

- State of the art technology
- Secure network connectivity – isolated from other clients
- Secure facility with motion activated cameras and 24/7 monitoring
- Clean power facility – UPS and diesel generator protected to ensure maximum uptime
- High Availability Temperature controlled data center space
- State of the art infrastructure and backbone to support key IT infrastructure
- SAS 70/SSAE 16 and, in certain facilities, PCI Compliance
- Redundant private 10GBs connectivity

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Benefit from expert management and hosting which includes:

- Clustered redundant exchange environment
- Expandable storage
- Redundancy built into all supporting infrastructure: power, switching, storage
- Upgrades and patches done while you sleep with little to no down time
- Latest software versions

Each mailbox includes:

- Email storage based on your needs
- Built-in virus protection
- Best-in-class spam filtering
- OWA access

Optional services available:

- Message and content filtering
- Secure messaging
- Optional journaling/compliance tools

MAKE UNLIMITED DOMESTIC CALLS AND PROVIDE USERS WITH ENHANCED INTEGRATION THROUGH HOSTED VOIP

Our custom, hosted solution fully integrates with your Ongoing Operations virtual desktop and other key systems to give your end-users the access they want to their corporate phone line and voicemail.

Quickly and efficiently transition to our Hosted

VoIP. This option includes:

- Unlimited domestic calling
- Mobile phone support
- Softphone support for PC clients
- Integrated voicemail (can be delivered via email)
- Exchange/Lync integration
- Redundant systems housed within multiple data centers
- Delivered over MPLS to ensure availability

